

VERIZON NEW ENGLAND (MA)

115112

REDACTED FOR PUBLIC INSPECTION

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name: Person USAC should contact with questions about this data Alan J. Buzacott
<035> Contact Telephone Number: 2025152595 ext. Number of the person identified in data line <030>
<039> Contact Email Address: alan.buzacott@verizon.com Email of the person identified in data line <030>

ACCEPTED/FILED
JUL 1 2014

**Federal Communications Commission
Office of the Secretary**

ANNUAL REPORTING FOR ALL CARRIERS

54.313 Completion Required
54.422 Completion Required

(check box when complete)

<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<210> <input type="checkbox"/> <-- check box if no outages to report		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<300> Unfulfilled Service Requests (voice) 0		<input type="checkbox"/>	<input type="checkbox"/>
<310> Detail on Attempts (voice)	(attach descriptive document)	<input type="checkbox"/>	<input type="checkbox"/>
<320> Unfulfilled Service Requests (broadband) 966		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<330> Detail on Attempts (broadband) 115112ma330.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<400> Number of Complaints per 1,000 customers (voice)		<input type="checkbox"/>	<input type="checkbox"/>
<410> Fixed		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<420> Mobile		<input type="checkbox"/>	<input type="checkbox"/>
<430> Number of Complaints per 1,000 customers (broadband)		<input checked="" type="checkbox"/>	<input type="checkbox"/>
<440> Fixed		<input type="checkbox"/>	<input type="checkbox"/>
<450> Mobile		<input type="checkbox"/>	<input type="checkbox"/>
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<510> 115112ma510.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<610> 115112ma610.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<710> Company Price Offerings (broadband)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1000> Voice Services Rate Comparability	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1010> 115112ma1010.pdf	(attach descriptive document)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<1110>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)	<input checked="" type="checkbox"/>	<input type="checkbox"/>
<2005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input type="checkbox"/>

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input type="checkbox"/>	<input type="checkbox"/>
<3005>	(complete attached worksheet)	<input type="checkbox"/>	<input type="checkbox"/>

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**{100} Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<110> Has your company received its ETC certification from the FCC? (yes / no) ☐ ☒
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5
<111> year plan" filed with the FCC? (yes / no) ☐ ☐

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

--

Name of Attached Document

Please check these boxes below to confirm that the attached document(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

<113> Maps detailing progress towards meeting plan targets
<114> Report how much universal service (USF) support was received
<115> How (USF) was used to improve service quality
<116> How (USF) was used to improve service coverage
<117> How (USF) was used to improve service capacity
<118> Provide an explanation of network improvement targets not met in the prior calendar year.

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

[illegible]

(700) Price Offerings including Voice Rate Data
Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

July 2013

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1/1/2014

1/1/2014

[illegible]

See attached worksheet

ECC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

July 2013

[illegible]

(800) Operating Companies
Data Collection Form
FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

OMB Control No. 3060-0986/OMB Control No. 3060-0819

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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<810>	Reporting Carrier	Verizon New England Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon New England Inc.

[illegible]

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	115112
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<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
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<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<910> Tribal Land(s) on which ETC Serves

Please see attached PDF for a list of tribal lands within the serving area for study area code 115112.

<920> Tribal Government Engagement Obligation

115112ma900.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached document(s), on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- | | |
|-------|--|
| <921> | Needs assessment and deployment planning with a focus on Tribal community anchor institutions. |
| <922> | Feasibility and sustainability planning; |
| <923> | Marketing services in a culturally sensitive manner; |
| <924> | Compliance with Rights of way processes |
| <925> | Compliance with Land Use permitting requirements |
| <926> | Compliance with Facilities Siting rules |
| <927> | Compliance with Environmental Review processes |
| <928> | Compliance with Cultural Preservation review processes |
| <929> | Compliance with Tribal Business and Licensing requirements. |

Select
(Yes, No,
NA)

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

Yes

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

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<1120> Please check this box to confirm no terrestrial backhaul
options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers
broadband service of at least 1 Mbps downstream and 256 kbps
upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

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<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of Attached Document

<1220> Link to Public Website

HTTP www22.verizon.com/tariffs/

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation**Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

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CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

☐
☐**Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}**

<2012> 2013 Frozen Support Certification
<2013> 2014 Frozen Support Certification
<2014> 2015 Frozen Support Certification
<2015> 2016 and future Frozen Support Certification

☐
☒
☐
☐**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification Support Used to Build Broadband

☐**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017> 3rd year Broadband Service Certification
<2018> 5th year Broadband Service Certification
<2019> Interim Progress Certification
<2020> Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.

☐
☐
☐
☐

<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

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CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

- (3010) Progress Report on 5 Year Plan
Milestone Certification (47 CFR § 54.313(f)(1)(i))

Name of Attached Document Listing Required Information

- (3011) Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to § 54.313(f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year. ☐

- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))

Name of Attached Document Listing Required Information

- (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
(3014) If yes, does your company file the RUS annual report

(Yes/No) ☒ ☒
(Yes/No) ☒ ☒

Please check these boxes to confirm that the attached document(s), on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:

- (3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) ☐
(3016) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation

Name of Attached Document Listing Required Information

- (3018) If the response is no on line 3014, is your company audited?

(Yes/No) ☒ ☒

If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications ☐

- (3020) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. ☐

If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:

- (3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, ☐

- (3023) Underlying information subjected to a review by an independent certified public accountant ☐

- (3024) Underlying information subjected to an officer certification. ☐

- (3025) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows ☐

- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

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**Certification - Reporting Carrier
Data Collection Form**

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TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: VERIZON MASS.

Signature of Authorized Officer: CERTIFIED ONLINE

Date 06/26/2014

Printed name of Authorized Officer: Robert Mutzenback

Title or position of Authorized Officer: Assistant Controller

Telephone number of Authorized Officer: 9085593924 ext.

Study Area Code of Reporting Carrier: 115112

Filing Due Date for this form: 07/01/2014

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

**Certification - Agent / Carrier
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0019
July 2013

<010> Study Area Code	115112
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TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
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Attachments

(200) Service Outage Reporting (Voice)
Data Collection Form

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<220>		

<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
-----	------	------	------	------	------	------	-----	-----	-----	-----	-----

[illegible]

REDACTED FOR PUBLIC INSPECTION

(700) Price Offerings Including Voice Rate Data
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<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	ACTON		FR					
MA	ADAMS		FR					
MA	AMESBURY		FR					
MA	AMHERST		FR					
MA	AMHRSTFKLN		FR					
MA	ANDOVER		FR					
MA	ARLINGTON		FR					
MA	ASHBURNHAM		FR					
MA	ASHBY		FR					
MA	ASHFIELD		FR					
MA	ASSONET		FR					
MA	ATHOL		FR					
MA	ATHOLFKLN		FR					
MA	ATTLEBORO		FR					
MA	AUBURN		FR					
MA	AYER		FR					
MA	BARNSTABLE		FR					
MA	BARRE		FR					
MA	BECKET		FR					
MA	BELCHERTN		FR					
MA	BELLINGHAM		FR					

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<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	BELMONT		FR					
MA	BERLIN		FR					
MA	BERNARDSTN		FR					
MA	BEVERLY		FR					
MA	BILLERICA		FR					
MA	BLACKSTONE		FR					
MA	BLANDFORD		FR					
MA	BOLTON		FR					
MA	BOSTON		FR					
MA	BOYLSTON		FR					
MA	BRAINTREE		FR					
MA	BREWSTER		FR					
MA	BRIDGEWTR		FR					
MA	BRIGHTON		FR					
MA	BRIMFIELD		FR					
MA	BROCKTON		FR					
MA	BROOKLINE		FR					
MA	BRYANTVL		FR					
MA	BURLINGTON		FR					
MA	BUZZARDSBY		FR					
MA	CAMBRIDGE		FR					

(700) Price Offerings including Voice Rate Data
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<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	CANTON		FR					
MA	CARVER		FR					
MA	CATAUMET		FR					
MA	CHARLEMONT		FR					
MA	CHARLESTN		FR					
MA	CHARLTON		FR					
MA	CHATHAM		FR					
MA	CHELSEA		FR					
MA	CHESTER		FR					
MA	CHESTERFLD		FR					
MA	CHICOPEE		FR					
MA	CHILMARK		FR					
MA	CLINTON		FR					
MA	COHASSET		FR					
MA	COLRAIN		FR					
MA	CONCORD		FR					
MA	CONWAY		FR					
MA	CUMMINGTON		FR					
MA	DALTON		FR					
MA	DANVERS		FR					
MA	DEDHAM		FR					

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	DENNIS		FR					
MA	DIGHTON		FR					
MA	DORCHESTER		FR					
MA	DOVER		FR					
MA	DUXBURY		FR					
MA	E DOUGLAS		FR					
MA	EASTBOSTON		FR					
MA	EASTHAMPTN		FR					
MA	EASTON		FR					
MA	EBRIDGEWTR		FR					
MA	EDGARTOWN		FR					
MA	ELONGMEDOW		FR					
MA	ESSEX		FR					
MA	EVERETT		FR					
MA	FALL RIVER		FR					
MA	FALMOUTH		FR					
MA	FITCHBURG		FR					
MA	FOXBORO		FR					
MA	FRAMINGHAM		FR					
MA	FRANKLIN		FR					
MA	GARDNER		FR					

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
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1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<d>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	GEORGETOWN		FR					
MA	GILBERTVL		FR					
MA	GLOUCESTER		FR					
MA	GRAFTON		FR					
MA	GRANVILLE		FR					
MA	GREATBNGTN		FR					
MA	GREENFIELD		FR					
MA	GROTON		FR					
MA	HAMILTON		FR					
MA	HAMPDEN		FR					
MA	HANOVER		FR					
MA	HARVARD		FR					
MA	HARWICH		FR					
MA	HATFIELD		FR					
MA	HAVERHILL		FR					
MA	HINGHAM		FR					
MA	HINSDALE		FR					
MA	HOLDEN		FR					
MA	HOLLISTON		FR					
MA	HOLYOKE		FR					
MA	HOPKINTON		FR					

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	HOUSATONIC		FR					
MA	HUBBARDSTN		FR					
MA	HUDSON		FR					
MA	HULL		FR					
MA	HUNTINGTON		FR					
MA	HYANNIS		FR					
MA	HYDE PARK		FR					
MA	IPSWICH		FR					
MA	JAMAICA PL		FR					
MA	KINGSTON		FR					
MA	LAWRENCE		FR					
MA	LEE		FR					
MA	LEICESTER		FR					
MA	LENOX		FR					
MA	LEOMINSTER		FR					
MA	LEXINGTON		FR					
MA	LINCOLN		FR					
MA	LITTLETON		FR					
MA	LONGMEADOW		FR					
MA	LOWELL		FR					
MA	LUDLOW		FR					

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
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1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	LUNENBURG		FR					
MA	LYNN		FR					
MA	LYNNFIELD		FR					
MA	MALDEN		FR					
MA	MANCHESTER		FR					
MA	MANSFIELD		FR					
MA	MARBLEHEAD		FR					
MA	MARION		FR					
MA	MARLBORO		FR					
MA	MARSHFIELD		FR					
MA	MATTAPOSTT		FR					
MA	MAYNARD		FR					
MA	MEDFIELD		FR					
MA	MEDFORD		FR					
MA	MEDWAY		FR					
MA	MELROSE		FR					
MA	MERRIMAC		FR					
MA	MIDDLEBORO		FR					
MA	MILFORD		FR					
MA	MILLBURY		FR					
MA	MILLERSFELS		FR					

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	MILLIS		FR					
MA	MILTON		FR					
MA	MONROE BDG		FR					
MA	MONSON		FR					
MA	MONTAGUE		FR					
MA	NANTUCKET		FR					
MA	NATICK		FR					
MA	NEEDHAM		FR					
MA	NEWBEDFORD		FR					
MA	NEWBURYPT		FR					
MA	NEWTON		FR					
MA	NO ATTLEBO		FR					
MA	NO READING		FR					
MA	NO SWANSEA		FR					
MA	NOBROOKFLD		FR					
MA	NORTHADAMS		FR					
MA	NORTHAMPTN		FR					
MA	NORTHBORO		FR					
MA	NORTHFIELD		FR					
MA	NORTON		FR					
MA	NORWELL		FR					

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date

1/1/2014

<702> Single State-wide Residential Local Service Charge

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	NORWOOD		FR					
MA	OAKHAM		FR					
MA	ORANGE		FR					
MA	ORLEANS		FR					
MA	OSTERVILLE		FR					
MA	OTIS		FR					
MA	OXFORD		FR					
MA	PALMER		FR					
MA	PEABODY		FR					
MA	PEPPERELL		FR					
MA	PETERSHAM		FR					
MA	PITTSFIELD		FR					
MA	PLYMOUTH		FR					
MA	PRINCETON		FR					
MA	PROVINCETN		FR					
MA	QUINCY		FR					
MA	RANDOLPH		FR					
MA	READING		FR					
MA	REHOBOTH		FR					
MA	REVERE		FR					
MA	ROCHESTER		FR					

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	ROCKLAND		FR					
MA	ROCKPORT		FR					
MA	ROWLEY		FR					
MA	ROXBURY		FR					
MA	RUSSELL		FR					
MA	RUTLAND		FR					
MA	SAGAMORE		FR					
MA	SALEM		FR					
MA	SANDISFLD		FR					
MA	SAUGUS		FR					
MA	SCITUATE		FR					
MA	SEEKONK		FR					
MA	SHARON		FR					
MA	SHEFFIELD		FR					
MA	SHELBUNFLS		FR					
MA	SHIRLEY		FR					
MA	SHREWSBURY		FR					
MA	SIASCONSET		FR					
MA	SO BOSTON		FR					
MA	SO DEERFLD		FR					
MA	SOMERVILLE		FR					

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	SOUTHBGD		FR					
MA	SOUTHGATE		FR					
MA	SOUTHWICK		FR					
MA	SPENCER		FR					
MA	SPRINGFLD		FR					
MA	STERLING		FR					
MA	STOCKBDG		FR					
MA	STONEHAM		FR					
MA	STOUGHTON		FR					
MA	STURBRIDGE		FR					
MA	SUDBURY		FR					
MA	TAUNTON		FR					
MA	TEMPLETON		FR					
MA	TOPSFIELD		FR					
MA	TOWNSEND		FR					
MA	TURNERSFLS		FR					
MA	TYNGSBORO		FR					
MA	UPTON		FR					
MA	UXBRIDGE		FR					
MA	VINEYRDHVN		FR					
MA	W BOYLSTON		FR					

(700) Price Offerings Including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

<a1>	<a2>	<a3>	<b1>	<b2>	<b3>	<b4>	<b5>	<c>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MA	W NEWBURY		FR					
MA	W STOCKBDG		FR					
MA	WAKEFIELD		FR					
MA	WALPOLE		FR					
MA	WALTHAM		FR					
MA	WARE		FR					
MA	WAREHAM		FR					
MA	WARREN		FR					
MA	WATERTOWN		FR					
MA	WAYLAND		FR					
MA	WEBSTER		FR					
MA	WELLESLEY		FR					
MA	WELLFLEET		FR					
MA	WESTBORO		FR					
MA	WESTFIELD		FR					
MA	WESTFORD		FR					
MA	WESTMINSTR		FR					
MA	WESTPORT		FR					
MA	WEYMOUTH		FR					
MA	WHITINSVL		FR					
MA	WHITMAN		FR					

(700) Price Offerings including Voice Rate Data
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

July 2013

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

1/1/2014

<703>

[illegible]

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010> Study Area Code 115112
<015> Study Area Name VERIZON MASS.
<020> Program Year 2015
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030> 2025152595 ext.
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com

<711>								
<a1>	<a2>	<b1>	<b2>	<c>	<d1>	<d2>	<d3>	<d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance
MA	All							Other, No limit on usage allowance

(800) Operating Companies
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<810>	Reporting Carrier	Verizon New England Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon New England Inc.

<813>	<a1>	<a2>	<a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	Verizon New England Inc.	115112	Verizon
	Verizon New England Inc.	585114	Verizon
	Verizon New York Inc.	155130	Verizon
	Verizon New Jersey Inc.	165120	Verizon
	Verizon Pennsylvania LLC	175000	Verizon
	Verizon North LLC	170169	Verizon
	Verizon North LLC	170170	Verizon
	Verizon North LLC	170201	Verizon
	Verizon Maryland LLC	185030	Verizon
	Verizon Virginia LLC	195040	Verizon
	Verizon Florida LLC	210328	Verizon
	Verizon Delaware LLC	565010	Verizon
	Verizon Washington D.C. Inc.	575020	Verizon
	Verizon California Inc.	542319	Verizon
	Verizon California Inc.	542302	Verizon
	GTE Southwest d/b/a Verizon Southwest	442080	Verizon
	GTE Southwest d/b/a Verizon Southwest	442154	Verizon
	Verizon South Inc.	190233	Verizon
	Verizon South Inc.	190479	Verizon
	Verizon South Inc.	230864	Verizon
	MCImetro Access Transmission Services LLC	449007	Verizon
	RSA 7 Limited Partnership	359070	Verizon
	Iowa 8 Monona Limited Partnership	359071	Verizon

(800) Operating Companies

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	115112
<015>	Study Area Name	VERIZON MASS.
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	2025152595 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

<810>	Reporting Carrier	Verizon New England Inc.
<811>	Holding Company	
<812>	Operating Company	Verizon New England Inc.

[illegible]

Verizon works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Verizon will review whether it can provide broadband service from other access points or utilize available equipment. If Verizon's review is unsuccessful, then the order is cancelled and the customer is notified.

Verizon works to satisfy all service requests, but not every initiated order is ultimately fulfilled. There are occasions when broadband service cannot be installed at the requesting address location due to reasons such as distance, capacity, and equipment incompatibility. In those cases, Verizon will review whether it can provide broadband service from other access points or utilize available equipment. If Verizon's review is unsuccessful, then the order is cancelled and the customer is notified.

Date: 6/20/14

Name of companies covered by this Certification: Verizon - Massachusetts

I, Kevin Service, certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is generally able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of signatory: Kevin Service

Title of signatory: Region President, Northeast

Donna C. Cupelo
Region President
New England



125 High Street
Boston, MA 02110

Phone 617 743-8800
Fax 617 743-8885
donna.c.cupelo@verizon.com

June 13, 2013

Cheryl Andrews-Maltais
Chairwomen
Wampanoag Tribe of Gay Head (Aquinnah)
20 Black Brook Rd.
Aquinnah, MA 02535

Dear Ms. Andrew-Maltais,

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

We would like to schedule a meeting at a convenient location for you and other members of your tribal government. Please reply to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date. We look forward to forging a meaningful and beneficial relationship with you and your members.

I also wanted to be sure that tribal leadership is aware of a government assistance program known as tribal Lifeline or Native American Lifeline. The enhanced tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon New England Inc. Through this program, local service is available to qualified individuals at a discounted rate. In addition, eligible individuals can also save on the cost of getting new phone service installed through the Link Up program.

In order to qualify for tribal Lifeline benefits an individual must be a resident of a federally recognized reservation and show proof that he or she participates in certain government assistance programs. Some states may have other eligibility criteria, like General Public Assistance and Emergency Aid programs that would also qualify an individual living on a reservation for support.

Donna C. Cupelo
Region President
New England



125 High Street
Boston, MA 02110

Phone 617 743-8800
Fax 617 743-8885
donna.c.cupelo@verizon.com

June 13, 2013

Cedric Cromwell
Chairperson
Mashpee Wampanoag Indian Tribal Council
P.O. Box 1048
Mashpee, MA 02649

Dear Mr. Cromwell,

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

We would like to schedule a meeting at a convenient location for you and other members of your tribal government. Please reply to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date. We look forward to forging a meaningful and beneficial relationship with you and your members.

I also wanted to be sure that tribal leadership is aware of a government assistance program known as tribal Lifeline or Native American Lifeline. The enhanced tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon New England Inc. Through this program, local service is available to qualified individuals at a discounted rate. In addition, eligible individuals can also save on the cost of getting new phone service installed through the Link Up program.

In order to qualify for tribal Lifeline benefits an individual must be a resident of a federally recognized reservation and show proof that he or she participates in certain government assistance programs. Some states may have other eligibility criteria, like General Public Assistance and Emergency Aid programs that would also qualify an individual living on a reservation for support.

Donna C. Cupelo
Region President
Massachusetts/Rhode Island



125 High Street
Boston, MA 02110

Phone 617 743-8800
Fax 617 743-8885
donna.c.cupelo@verizon.com

December 13, 2013

Cheryl Andrews-Maltais
Chairwomen
Wampanoag Tribe of Gay Head (Aquinnah)
20 Black Brook Rd.
Aquinnah, MA 02535

Dear Ms. Andrew-Maltais,

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

- Current and Proposed Services
- Service Procurement and Sustainability
- Opportunities for Working Together
- Tribal Licensing Requirements

We would like to schedule a meeting at a convenient location for you and other members of your tribal government. Please reply to Brad Wright at brad.wright@verizon.com, or at 972-718-1740 to finalize a meeting location and date. We look forward to forging a meaningful and beneficial relationship with you and your members.

I also wanted to be sure that tribal leadership is aware of a government assistance program known as tribal Lifeline or Native American Lifeline. The enhanced tribal Lifeline program was implemented by the Federal Communications Commission (FCC) and is available through local telephone companies like Verizon New England Inc. Through this program, local service is available to qualified individuals for as low as \$1.00 per month. In addition, eligible individuals can also save up to \$100 on the cost of getting new phone service installed through the Link Up program.

In order to qualify for tribal Lifeline benefits an individual must be a resident of a federally recognized reservation and show proof that you participate in certain government assistance programs. Some states may have other eligibility criteria, like General Public Assistance and Emergency Aid programs that would also qualify an individual living on a reservation for support.

Donna C. Cupelo
Region President
Massachusetts/Rhode Island



125 High Street
Boston, MA 02110

Phone 617 743-8800
Fax 617 743-8885
donna.c.cupelo@verizon.com

December 13, 2013

Cedric Cromwell
Chairperson
Mashpee Wampanoag Indian Tribal Council
P.O. Box 1048
Mashpee, MA 02649

Dear Mr. Cromwell,

As a part of Verizon's ongoing outreach to Native American tribal leaders, I would like to invite you and other senior tribal representatives to meet with an executive from Verizon to review the current and proposed services that Verizon provides. This will also provide a forum to address any other matters that you would like to discuss. The following agenda should provide an appropriate framework to facilitate a useful and productive discussion:

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Date: 6/20/14

Name of companies covered by this Certification: Verizon - Massachusetts

I, Kevin Service, an officer of the reporting carrier, certify that the voice service rates for the Verizon entity listed above is less than two standard deviations above the applicable national average urban rate for voice service, as required in 47 C.F.R. § 54.313(a)(10).

Name of signatory: Kevin Service

Title of signatory: Region President, Northeast